Web Site User Agreement

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Modification and monitoring of the Amundi Pioneer websites


Passwords

When registering for account access or online transactions for your Amundi Pioneer mutual fund account, you are required to establish a password. Amundi Pioneer will not have access to or a record of your password. You may change your password at any time online. To guard against predictable passwords, Amundi Pioneer requires that you choose a password between 6 to 20 characters long, containing at least 2 letters and 2 numbers. The remaining characters may be any combination of numbers and letters. Special characters — like !,@,#,$,%, etc — and spaces are not allowed. The password is case sensitive, so upper and lower case letters are recognized as different characters. It is your responsibility to keep your password confidential.

As a security measure, if your password is input incorrectly three times, your Internet account access and online transaction capabilities will be disabled. To reactivate these features, call an Amundi Pioneer representative at 1-800-225-6292. The system will warn you that you have input an incorrect password and let you know how many tries you have left.

Security

To protect your personal information, amundipioneer.com uses various forms of Internet security, including data encryption, Secure Sockets Layer (SSL) protocol, user names and passwords, and other tools.

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